

RECORD OF PUBLIC COMPLAINTS (BY PASSENGERS) RECEIVED IN LUCKNOW METRO PROJECT IN YEAR 2021

S.No.	Department	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	G.TOTAL
1	S&T	21	5	8	1	0	1	3	8	5	14	5	7	78
2	SECURITY	1	3	3	2	0	3	6	6	2	8	6	6	46
3	FINANCE	5	3	2	2	0	0	4	3	3	5	7	7	41
4	OPERATION	2	3	2	0	0	0	1	2	3	0	2	2	17
5	RS	5	1	2	0	0	0	1	0	2	4	1	0	16
6	E&M	1	1	1	0	0	0	2	3	2	2	2	0	14
7	PD	0	0	0	0	0	0	0	0	0	6	2	0	8
8	CIVIL	2	0	1	0	0	0	0	0	2	0	1	1	7
9	IT	0	0	0	0	0	0	0	1	1	0	1	0	3
TOTAL		37	16	19	5	0	4	17	23	20	39	27	23	230